AUDIT COMMITTEE

| DATE OF MEETING: | 24 MAY 2022 |
|------------------|---|
| TITLE OF REPORT: | INTERNAL AUDIT PROGRESS REPORT Q4 |
| Report of: | Internal Audit Manager |
| Cabinet Member: | Councillor James Radley, Finance and Corporate Services |

1. PURPOSE OF REPORT

1.1 To update the Committee on Internal Audit work carried out between March and May 2022.

2. OFFICER RECOMMENDATION

2.1 That the Internal Audit work completed between March 2022 and May 2022 be noted.

3. BACKGROUND

- 3.1 Internal Audit prepares a risk-based plan which identifies the work that is to be carried out during the year. The plan was approved by the Committee in March 2021. The plan for 2021/22 is a reduced one, considering the impact of COVID-19 has had on internal audit work and the reduction in Internal Audit resource.
- 3.2 Three audit reports were issued between March 2022 and May 2022:
 - Payroll Appendix A
 - Treasury Management Appendix B
 - Waste Management Appendix C
- 3.3 Six audits are currently in progress:
 - Financial Resilience
 - Council Tax/NNDR (Local Taxation)
 - Shapley Heath
 - Main Accounting
 - Housing Benefit
 - Planning Performance

All audits in the 2021/2022 audit plan have now commenced.

3.4 Progress on internal audit reviews is shown below:

| Audit | Planned | Scope agreed | Fieldwork in progress | Fieldwork complete | Draft report Issued | Expected completion dates | Completed | Notes |
|---|-------------------------------|-----------------|--------------------------|-----------------------|---------------------------|---------------------------------|--------------------------------------|-------------------------|
| Housing Benefit | Carry over from 2020/21 | Yes | Yes | Yes | Yes | n/a | Report Issued August 2021 | |
| Complaints | Q1 | Yes | Yes | Yes | Yes | n/a | Report Issued October 2021 | |
| Fraud Risk Assessment | Q1 | Yes | Yes | Yes | Yes | n/a | Report Issued November 21 | |
| IT Controls | Q1 | Yes | Yes | Yes | Yes | Dec 2021 | Report Issued February 2022 | |
| Waste Management | Q2 | Yes | Yes | Yes | Yes | May 2022 | Report Issued May 2022 | |
| Grounds Maintenance /Street Cleaning | Q2 | Yes | Yes | Yes | Yes | Jan 2022 | Report Issued February 2022 | |
| Financial Resilience | Q2 | Yes | Yes | Yes | | June 2022 | | Draft being reviewed |
| Accounts Payable | Q2 | Yes | Yes | Yes | Yes | Dec 2021 | Report Issued January 2022 | |

| Accounts Receivable | Q2 | Yes | Yes | Yes | Yes | Dec 2021 | Report Issued January 2022 | |
|----------------------------------|----|-----|-----|-----|-----|-----------|-------------------------------------|--|
| Main Accounting | Q2 | Yes | Yes | | | July 2021 | | |
| Disabled Facilities grants | Q2 | Yes | Yes | Yes | Yes | n/a | Report issued November 21 | |
| Planning Performance | Q2 | Yes | Yes | | | July 2022 | | |
| Council Tax and NNDR | Q3 | Yes | Yes | Yes | Yes | July 2022 | | Further testing being undertaken |
| Treasury Management | Q4 | Yes | Yes | Yes | | Mar 2022 | Report Issued April 2022 | |
| Payroll | Q4 | Yes | Yes | Yes | Yes | Mar 2022 | Report Issued May 2022 | |
| Housing Benefit | Q4 | Yes | Yes | | | July 2022 | | |
| Shapley Heath | Q4 | Yes | Yes | Yes | | May 2022 | | Testing near completion Verbal update to be given at Audit Committee May 2022 |

| Procurement | Q1 22-23 | Yes | | | |
|--------------------------|----------|-----|--|--|--|
| Fleet Pond Management | Q1 22-23 | Yes | | | |

4. CONSIDERATIONS

4.1 Planned Work

During the period between March 2022 and May 2022 three reports were issued for:

- Payroll
- Treasury Management
- Waste Management

4.2 Unplanned Work

Resources from Internal Audit continue to be used to complete business grant post assurance checks and to complete the Test and Trace reconciliation and post assurance work.

4.3 Follow Ups

All high-risk recommendations are followed up with the responsible officer to ensure that the proposed action has been taken.

Progress of any actions taken are documented. If no progress has been made this will then be escalated.

A summary of the follow up work is shown below.

| Audit | Issue | Responsible Officer | Due date | Status |
|---------------------------------|--|------------------------|------------|---|
| Disabled Facilities Grant | The disabled facilities grant process is not complying with the council's contract standing orders. | Head of Community | March 2022 | This is in progress We have researched what is happening across Hampshire, and all local authorities operate in the same way as Hart, on the basis that there is no contractual relationship between the local authority and the service user. The issue has been raised at the county wide Housing Advisory Group and is still under discussion. meanwhile, Head of CS & Head of Corporate have met to discuss, and Head of Corporate is seeking legal opinion on the procurement issue. |

4.4 FRAUD

- 4.5 Meetings continue to take place with officers to ensure that fraud risks are captured on the service risk registers.
- 4.6 Post Assurance checks for all LRSG grants paid November 2020 to March 2021 and Omicron Hospitality and Leisure grants are now complete and reported to Business, Energy & Industrial Strategy (BEIS).
- 4.7 Post Assurance checks for the Restart scheme are currently being worked on and will be submitted in line with the prescribed deadline.
- 4.8 Post Assurance checks will be completed on the Additional Restrictions Scheme (ARG) once guidance from BEIS is received.
- 4.9 Fraud cases referred to the DWP continue to be monitored by the Capita Fraud team.
- 4.10 One allegation of Fraud has recently been investigated. No further action is expected from the final report.

5. RISK MANAGEMENT

- 5.1 Internal Audit continue to facilitate the risk management process to ensure there are effective arrangements in place to manage risk.
- 5.2 Heads of Service have been reminded to ensure that any risks identified in the 2022/23 service plans are added to the service risk registers.
- 5.3 Key service risks are reported to service panels and summaries of these reports are reported to Overview & Scrutiny.

6. FINANCIAL AND RESOURCE IMPLICATIONS

- 6.1 There are no direct financial implications arising from this report.
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APPENDICES

Appendix A – Payroll Appendix B –Treasury Management Appendix C – Waste Management